SPENCER TECHNOLOGY SOLUTIONS LLC

SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS (SDVOSB)

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CAPABILITY STATEMENT

MARYLAND STATE GOVERNMENT | QA & AGILE DELIVERY

Spencer Technology Solutions, LLC is a Maryland-based SDVOSB specializing in Software Quality Assurance and Agile Delivery & Leadership. We support agencies and prime contractors with software testing, V&V, IV&V, and integrated Agile delivery teams. Our focus is reducing release risk and validating real agency/use needs.

COMPANY OVERVIEW

STS brings more than 25 years of founder experience in software testing, QA management, cybersecurity, and Agile delivery.

We combine software quality expertise with leadership of integrated teams of developers, testers, Scrum Masters, and Product Owners.

CORE COMPETENCIES

SOFTWARE QA AND TESTING

- Test planning and strategy
- Manual testing and test automation
- Functional, integration, and regression testing
- Performance, load and user acceptance testing (UAT)
- Accessibility testing and defect management

VERIFICATION AND VALIDATION

- Requirements review and traceability
- Verification against specifications
- Acceptance criteria and test evidence
- Validation of user workflows
- Integration and system validation

INDEPENDENT VERIFICATION AND VALIDATION (IV&V)

- Independent software and process review
- Requirements and test coverage
- Quality and delivery risk assessment
- Findings and recommendations
- Independence from development

AGILE SOFTWARE DELIVERY, LEADERSHIP AND TRANSFORMATION

- Agile transformation and coaching
- Scrum and SAFe practices
- Integrated team leadership
- Product and backlog collaboration
- Delivery planning and continuous improvement

REPRESENTATIVE EXPERIENCE

FOUNDER LEADERSHIP AT CISCO

Led the business group's waterfall-to-Agile transformation and approximately five global teams of developers, testers, Scrum Masters, and Product Owners. The group worked on Snort and the Next Generation Firewall.

CYDRA SOCIAL

- STS-owned content operations platform
- AI-assisted content workflows
- Integration and release testing

CYDRA LAW

- STS-owned legal operations platform
- Connected intake and matter workflows
- Workflow validation and testing

PRIME CONTRACTOR SUPPORT

STS supports prime contractors with test planning and execution, requirements traceability, V&V, independent software assessments (IV&V), and leadership of integrated Agile delivery teams.

DIFFERENTIATORS

- ✓ Service-Disabled Veteran-Owned Small Business
- ✓ 25+ years of founder software experience
- ✓ Career progression from testing to QA leadership
- ✓ Led Cisco business group's Agile transformation
- ✓ Led approximately five global integrated teams
- ✓ Owns CYDRA Social and CYDRA Law products
- ✓ Cybersecurity software delivery experience

COMPANY SNAPSHOT

BUSINESS TYPE	SDVOSB
UEI	W47WQ6MG6VY6
CAGE CODE	9XCF0
NAICS CODES	541511 | 541512 | 541519
HEADQUARTERS	Rockville, Maryland
CERTIFICATIONS	Montgomery County LSBRP Maryland MBE
FOUNDER CREDENTIALS	ISTQB | CSM | A-CSPO CAL-E/O/T | SAFe 6.0 | MBA
FOUNDER	Christopher Spencer Founder and CEO

SOFTWARE QUALITY. AGILE LEADERSHIP. MISSION SUCCESS.